# The KPI Institute

Celebrating 12 Years of PERFORMANCE

## Certified Balanced Scorecard Management System Professional Course

Dashboards Catalogue









TKI-0160 | Feb. 2015 | 20 pages

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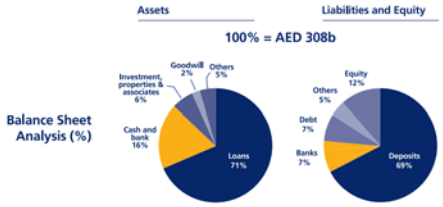
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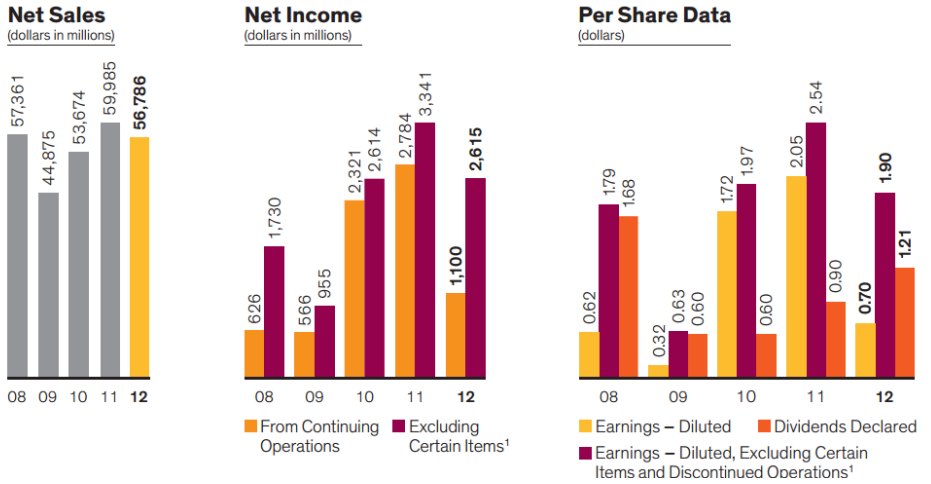
**Utilities**

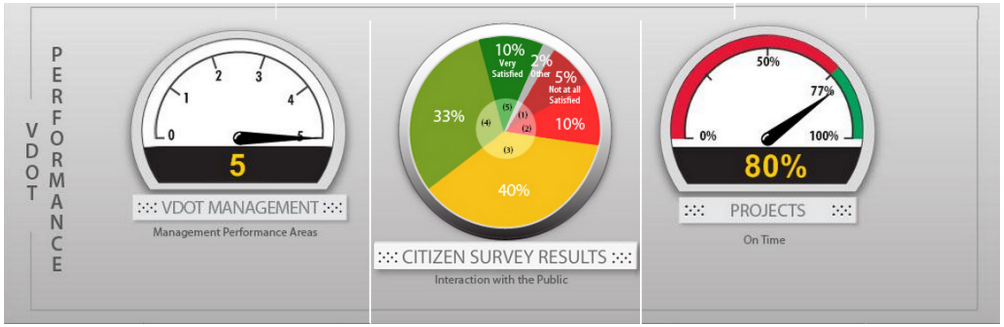
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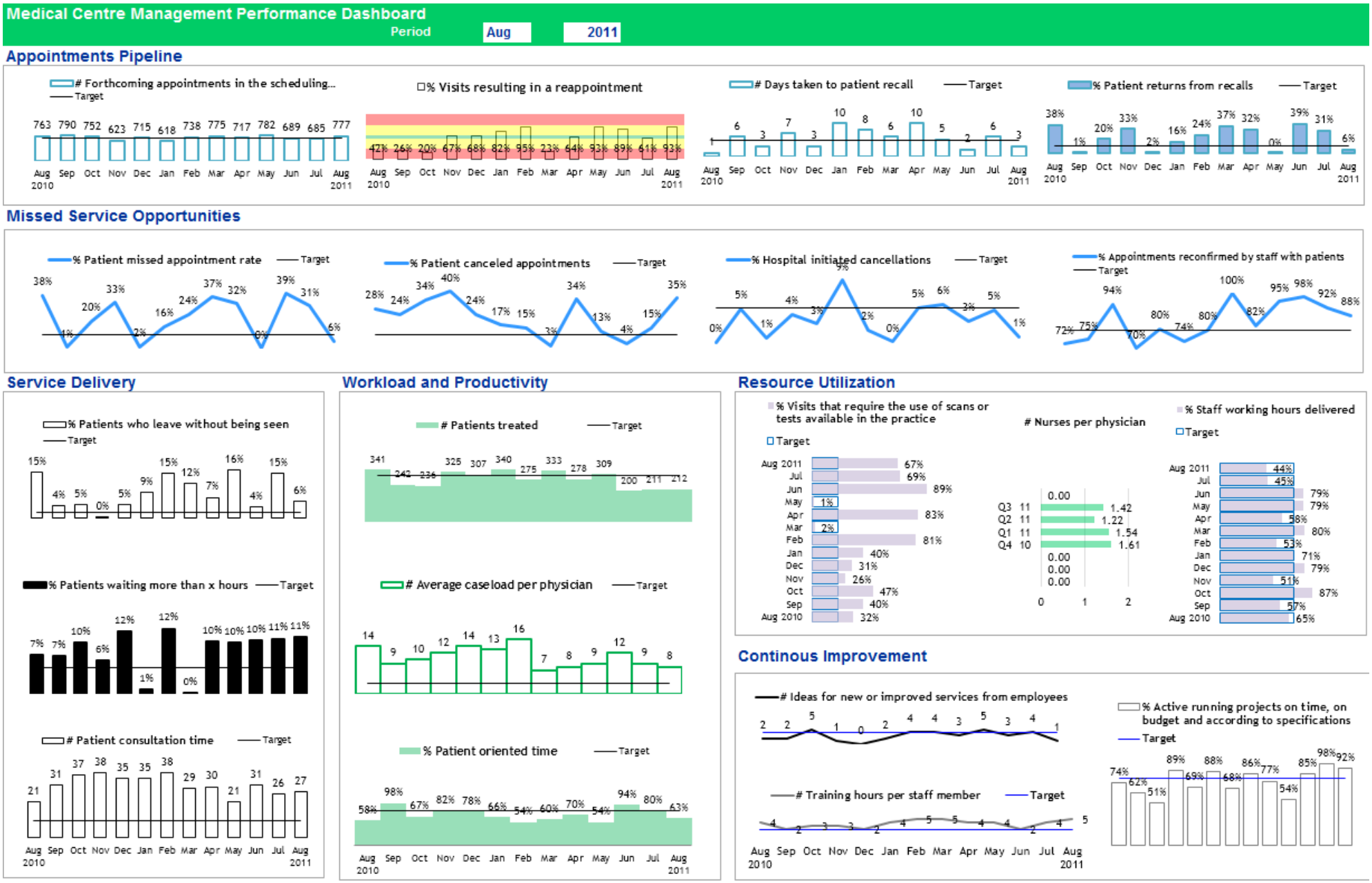




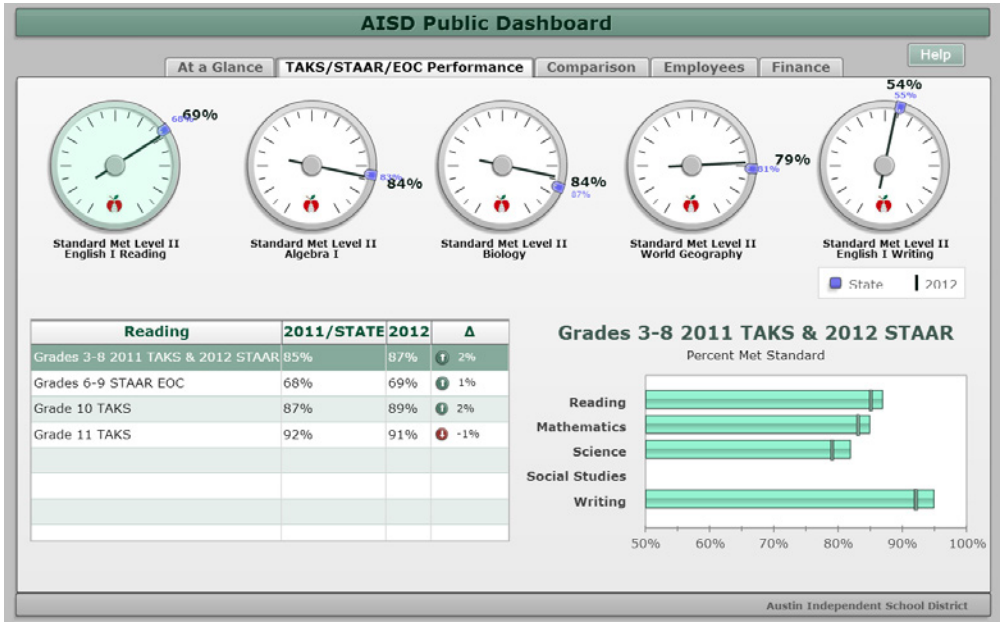
# The KPI Institute example

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*Source: http://store.kpiinstitute.org/medical-practice-dashboard.html*

## Austin Independent School District



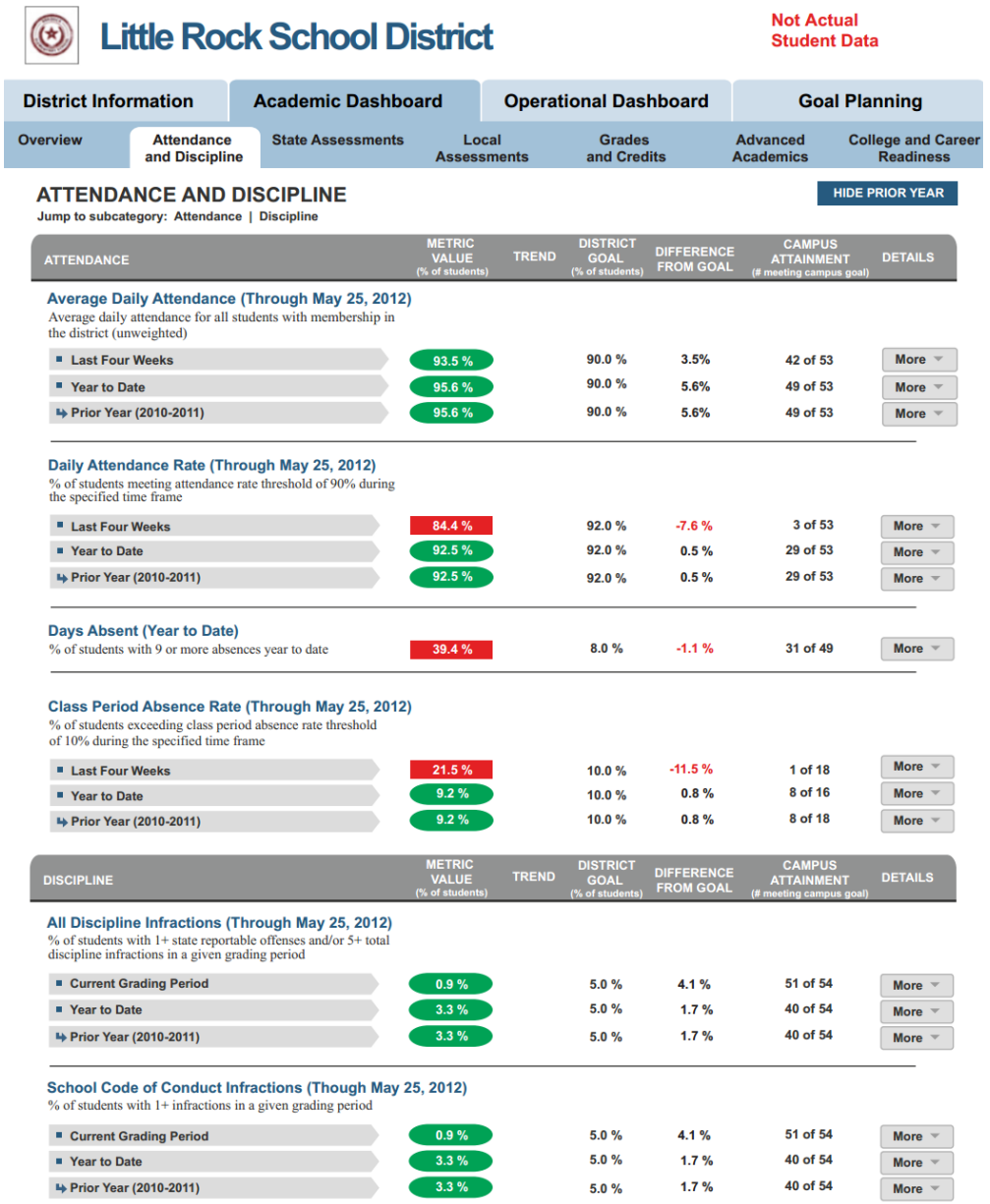




*Source: http://www.austinisd.org/dashboard*

## Little Rock School District

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*Source: https://adedata.arkansas.gov/sgps/docs/Binder_AR_District_View.pdf*

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# University of Southern California

## USC / School Performance Dashboard

Click for this year's TOP 10 Performing Schools

**SEARCH** LIST BY YEAR 2013

1–2 | 3–4 | 5–6 | 7–8 | 9–10 | Insufficient Data

Click on a school to add it to your clipboard and the **SCHOOLS of INTEREST** LIST below.

Add all schools to the right to SOI list below

| Year | Cnty | School | Reserves Ratio | Liquidity Ratio | Direct Cla Investmer | English Learner | API | AYP | Momentu | ELA Productivi | Math Productivi | Graduatio Rate | Curriculur Rigor | College Readiness |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2013 | ALA | Oakland Unity High | 0.20 | 1.30 | 0.84 | 10 | 6 | 2 | | | | | | |
| 2013 | ALA | East Oakland Leadership Aca | 0.60 | 3.83 | 0.79 | 10 | | 3 | | | | | | |
| 2013 | ALA | LPS College Park | 0.01 | 1.01 | 0.72 | 10 | 1 | 1 | | | | | | |
| 2013 | ALA | Bay Area Technology | 0.05 | 1.15 | 0.79 | 6 | 1 | 7 | | | | | | |
| 2013 | ALA | Aspire Millsmont Academy | 0.08 | 1.36 | 0.66 | 6 | 3 | 2 | | | | | | |
| 2013 | ALA | Lighthouse Community Charter | 0.28 | 4.34 | 0.57 | 10 | 8 | 9 | | | | | | |
| 2013 | ALA | Aspire Berkley Maynard Acac | 0.17 | 1.78 | 0.83 | 8 | 9 | 7 | 5 | 7 | 6 | | | |
| 2013 | ALA | World Academy | 0.40 | 2.68 | 0.95 | 2 | 9 | 4 | 1 | 3 | 7 | | | |

HIGH SCHOOL PERFORMANCE MEASURES

**College-Readiness Rate**
The College-Readiness Rate is the proportion of students who score basic or above on state tests in English/Language Arts (11th grade) and higher-level math and science courses, in schools that offer grades 10 and 11.

Narrow list by county | School name | English Learner % Any | Largest Racial Group: All

**SCHOOLS of INTEREST** LIST

1 SCHOOL / MULTIPLE YEARS | MULTIPLE SCHOOLS / YEARS

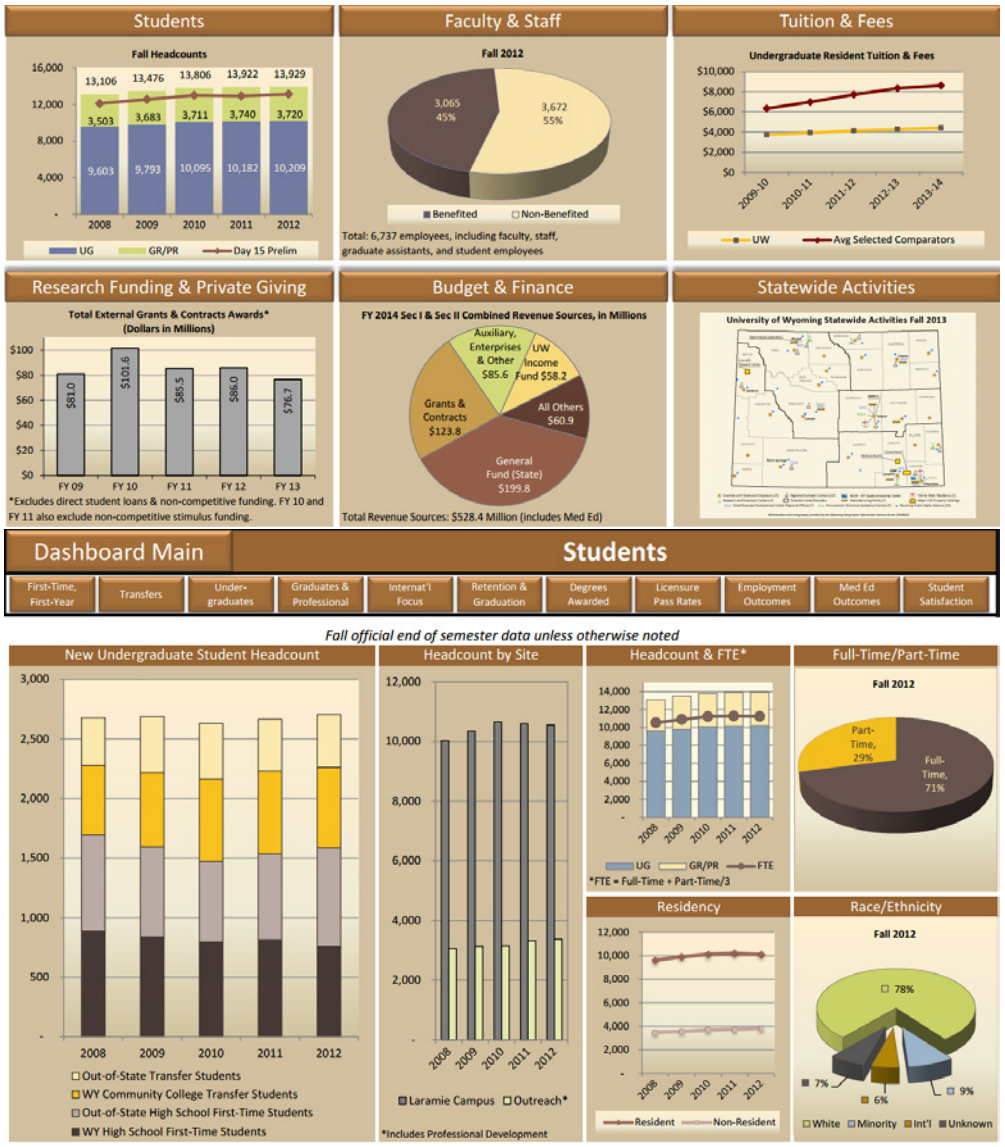
Print | Export | Clear

Click on a school to remove it from the **SCHOOLS of INTEREST** LIST.

| Year | Cnty | School | Reserves Ratio | Liquidity Ratio | Direct Cla Investmer | English Learner | API | AYP | Momentu | ELA Productivi | Math Productivi | Graduatio Rate | Curriculur Rigor | College Readiness |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2013 | ALA | FAME Public Charter | 0.09 | 1.13 | 0.64 | 7 | 4 | 5 | 5 | | | 3 | 1 | 1 |
| 2013 | ALA | Envision Academy for Arts & T | 0.07 | 1.31 | 0.57 | 7 | 3 | 1 | 4 | | | 8 | 5 | |
| 2013 | ALA | Aspire California College Prep | 0.08 | 1.42 | 0.78 | 9 | 9 | 3 | 2 | | | 9 | 10 | |
| 2013 | ALA | Community School for Creativ | | 1.06 | 0.69 | 1 | | 6 | | | | | | |
| 2013 | ALA | Yu Ming Charter | | 2.01 | 0.52 | | | 6 | | | | | | |
| 2013 | ALA | Cox Academy | 0.13 | 1.56 | 0.95 | 6 | 7 | 3 | 1 | | | | | |
| 2013 | ALA | Nea Community Learning Cent | 0.10 | 1.81 | 0.84 | 2 | 6 | 6 | 5 | 9 | 7 | 10 | 10 | |
| 2013 | ALA | Academy of Alameda | 0.16 | 1.73 | 0.62 | 6 | 2 | 3 | 7 | 6 | 3 | | | |
| 2013 | ALA | Alameda Community Learning | 0.35 | 10.99 | 0.74 | 5 | 4 | 8 | 5 | 9 | 6 | 10 | 10 | |
| 2013 | ALA | Bay Area School of Enterprise | 0.17 | 2.69 | 0.54 | 2 | | 1 | | 1 | 1 | 6 | 1 | |
| 2013 | ALA | REALM Middle | 0.24 | 1.03 | 0.42 | 1 | | 2 | | 3 | 2 | | | |

*Source: http://school-performance.usc.edu/csi_interactive.html*

# University of Wyoming




*Source: http://www.uwyo.edu/oia/_files/dashboard/uw_dashboard_fall_2013.pdf*

# Emirates National Bank of Dubai

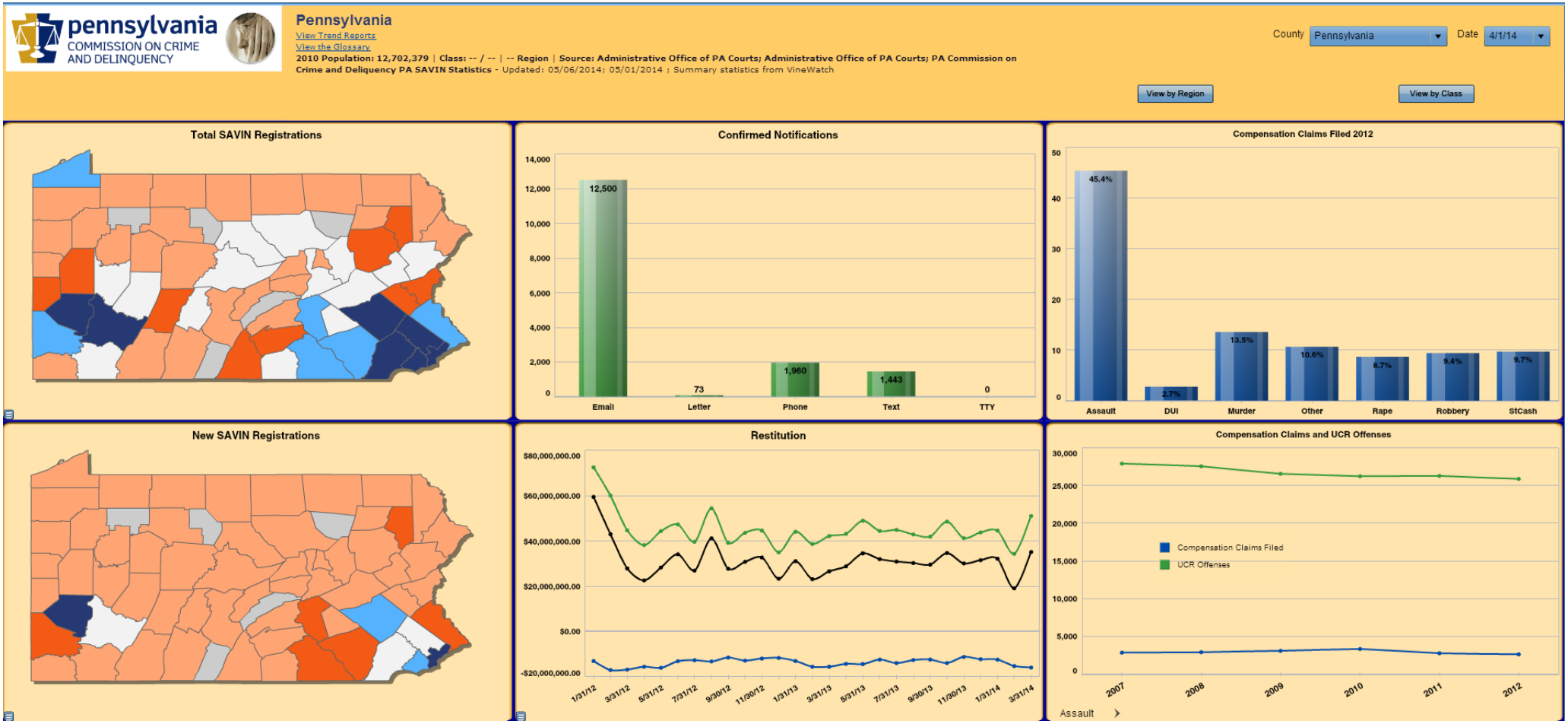
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*Source: http://www.emiratesnbd.com/assets/cms/docs/AnnualReport/2012/J03519%20%20Annual%20Report_2012_E_CMmsg.pdf*

# Pennsylvania Commission on Crime and Deliquency

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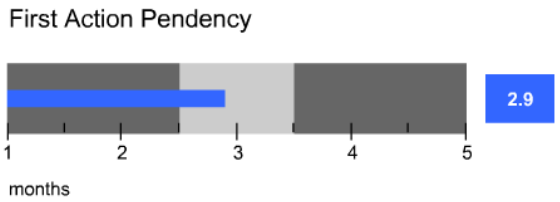

*Source: http://146.186.107.82:8080/idashboards/?guestuser=israidb&dashID=58&c=0*

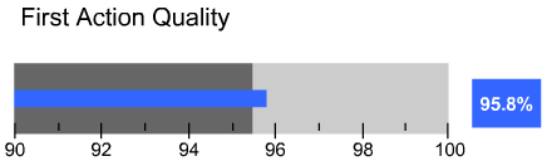
# United States Patent and Trademark Office

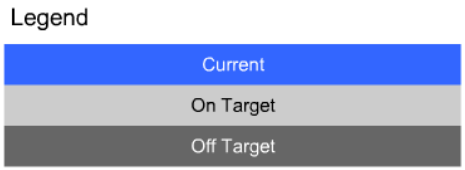
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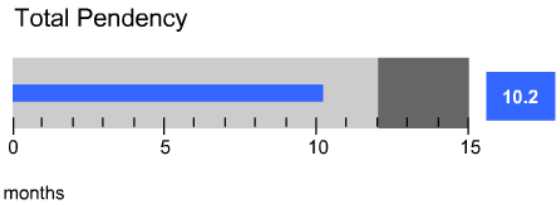
## Second Quarter FY 2014, At a Glance

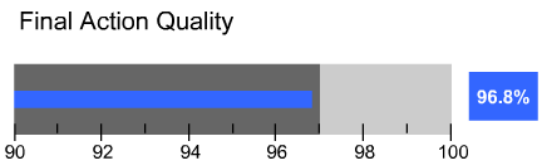
| FIRST ACTION | | TOTAL | | YEAR TO DATE | | | |
|---|---|---|---|---|---|---|---|
| 2.9 | 95.8% | 10.2 | 96.8% | 128,776 | 80% | 217,059 | 4.3% |
| PENDENCY | QUALITY | PENDENCY | QUALITY | REGISTRATIONS | ELECTRONIC PROCESSING | APPLICATIONS | INCREASE IN APPLICATIONS |

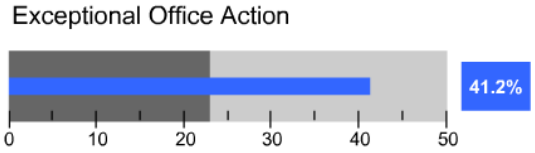


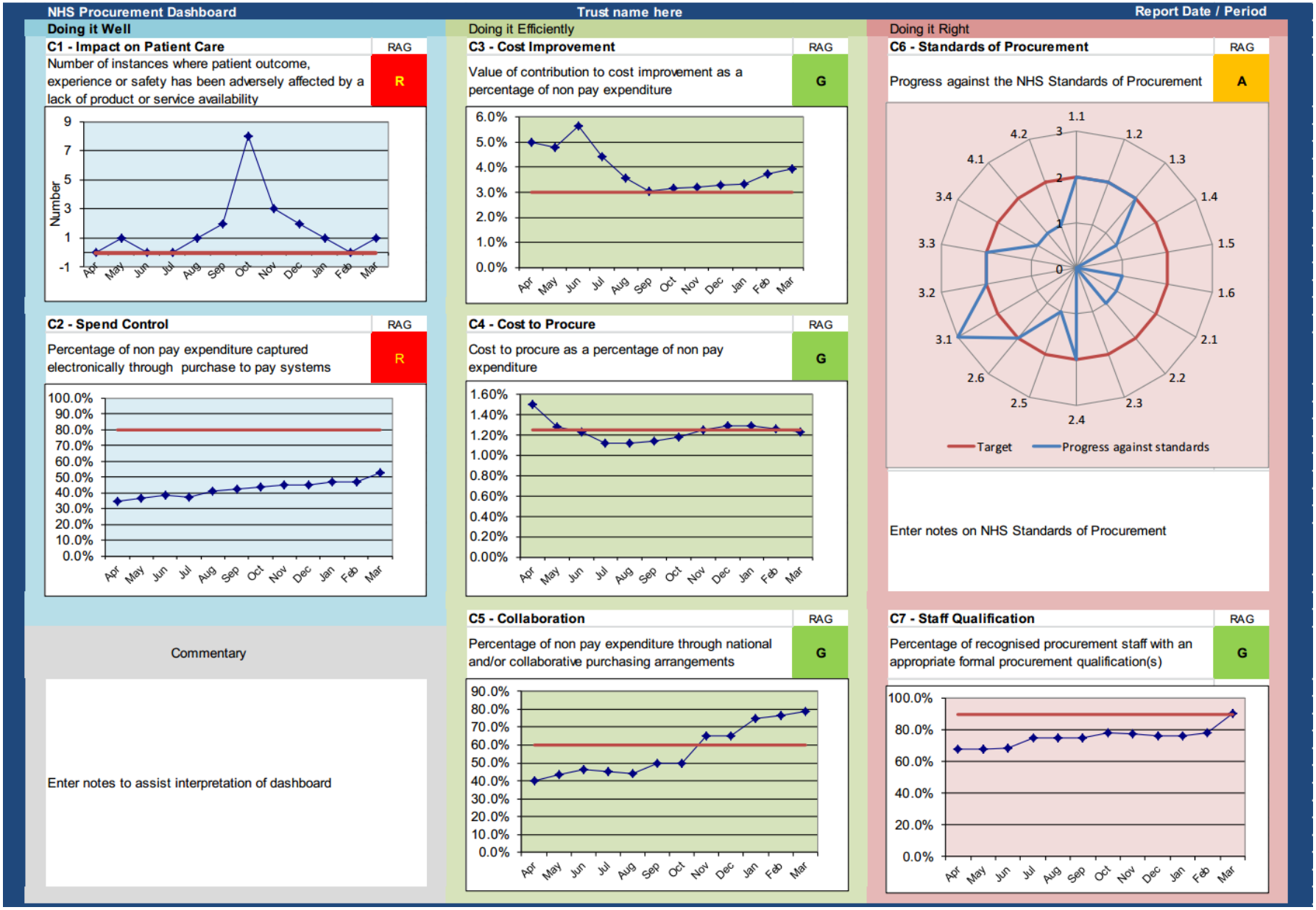




*Source: http://www.uspto.gov/dashboards/trademarks/main.dashxml*

# National Health Service

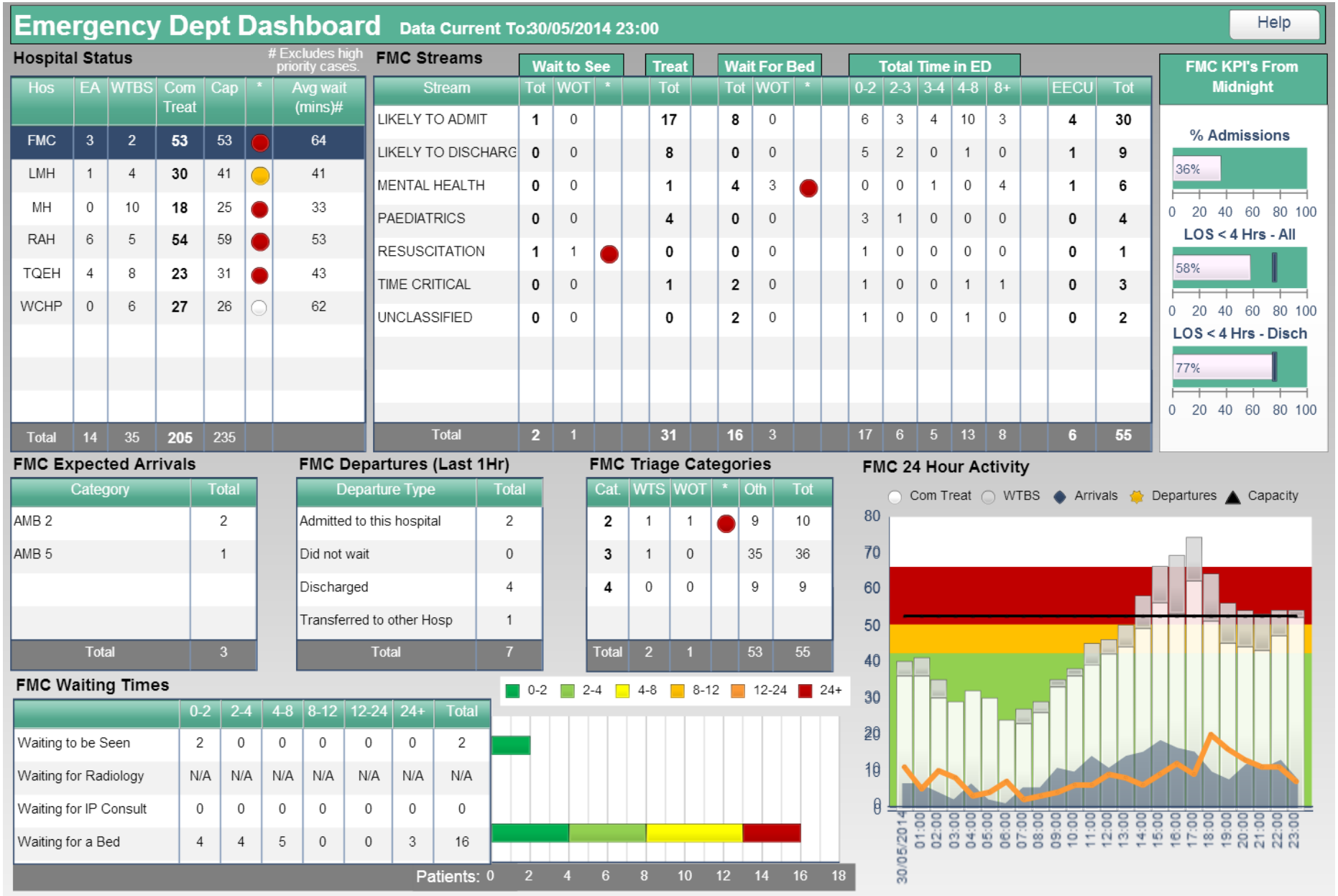
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*Source: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/255874/nhs_procurement_dashboard_overview.pdf*

# South Australia Health

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## Emergency Dept Dashboard

Data Current To:30/05/2014 23:00

Help

### Hospital Status

# Excludes high priority cases.

| Hos | EA | WTBS | Com Treat | Cap | * | Avg wait (mins)# |
|---|---|---|---|---|---|---|
| FMC | 3 | 2 | 53 | 53 | | 64 |
| LMH | 1 | 4 | 30 | 41 | | 41 |
| MH | 0 | 10 | 18 | 25 | | 33 |
| RAH | 6 | 5 | 54 | 59 | | 53 |
| TQEH | 4 | 8 | 23 | 31 | | 43 |
| WCHP | 0 | 6 | 27 | 26 | | 62 |
| Total | 14 | 35 | 205 | 235 | | |

### FMC Streams

| Stream | Wait to See Tot | Wait to See WOT | Wait to See * | Treat Tot | Wait For Bed Tot | Wait For Bed WOT | Wait For Bed * | Total Time in ED 0-2 | 2-3 | 3-4 | 4-8 | 8+ | EECU | Tot |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| LIKELY TO ADMIT | 1 | 0 | | 17 | 8 | 0 | | 6 | 3 | 4 | 10 | 3 | 4 | 30 |
| LIKELY TO DISCHARG | 0 | 0 | | 8 | 0 | 0 | | 5 | 2 | 0 | 1 | 0 | 1 | 9 |
| MENTAL HEALTH | 0 | 0 | | 1 | 4 | 3 | | 0 | 0 | 1 | 0 | 4 | 1 | 6 |
| PAEDIATRICS | 0 | 0 | | 4 | 0 | 0 | | 3 | 1 | 0 | 0 | 0 | 0 | 4 |
| RESUSCITATION | 1 | 1 | | 0 | 0 | 0 | | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| TIME CRITICAL | 0 | 0 | | 1 | 2 | 0 | | 1 | 0 | 0 | 1 | 1 | 0 | 3 |
| UNCLASSIFIED | 0 | 0 | | 0 | 2 | 0 | | 1 | 0 | 0 | 1 | 0 | 0 | 2 |
| Total | 2 | 1 | | 31 | 16 | 3 | | 17 | 6 | 5 | 13 | 8 | 6 | 55 |

### FMC KPI's From Midnight




### FMC Expected Arrivals

| Category | Total |
|---|---|
| AMB 2 | 2 |
| AMB 5 | 1 |
| Total | 3 |

### FMC Departures (Last 1Hr)

| Departure Type | Total |
|---|---|
| Admitted to this hospital | 2 |
| Did not wait | 0 |
| Discharged | 4 |
| Transferred to other Hosp | 1 |
| Total | 7 |

### FMC Triage Categories

| Cat. | WTS | WOT | * | Oth | Tot |
|---|---|---|---|---|---|
| 2 | 1 | 1 | | 9 | 10 |
| 3 | 1 | 0 | | 35 | 36 |
| 4 | 0 | 0 | | 9 | 9 |
| Total | 2 | 1 | | 53 | 55 |

### FMC 24 Hour Activity



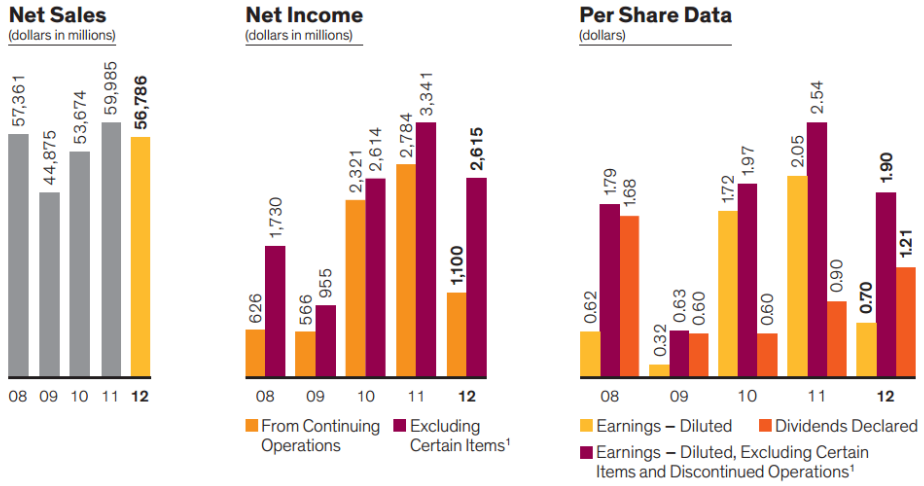

### FMC Waiting Times

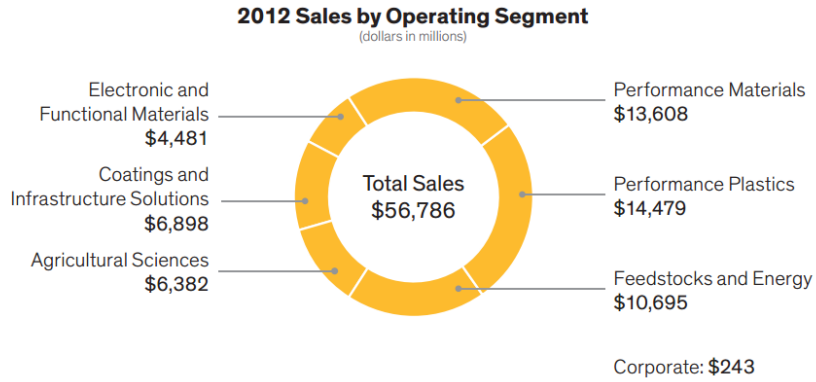
| | 0-2 | 2-4 | 4-8 | 8-12 | 12-24 | 24+ | Total |
|---|---|---|---|---|---|---|---|
| Waiting to be Seen | 2 | 0 | 0 | 0 | 0 | 0 | 2 |
| Waiting for Radiology | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Waiting for IP Consult | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Waiting for a Bed | 4 | 4 | 5 | 0 | 0 | 3 | 16 |




*Source: http://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/about+us/our+performance/our+hospital+dashboards/about+the+emergency+department+dashboard/emergency+department+dashboard*

# Dow Chemical

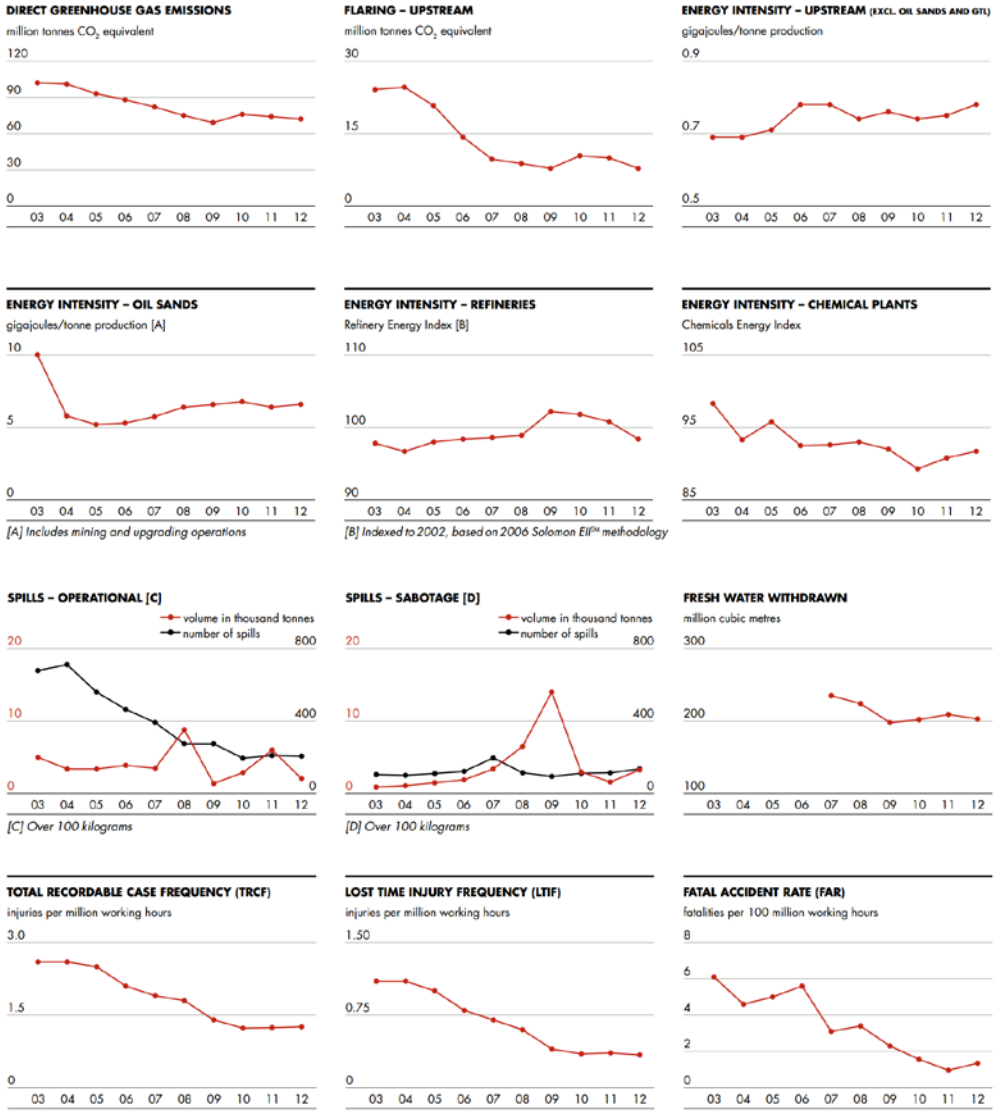



*Source: http://www.dow.com/investors/pdfs/161-00784_2012_Annual_Report.pdf*

# Shell

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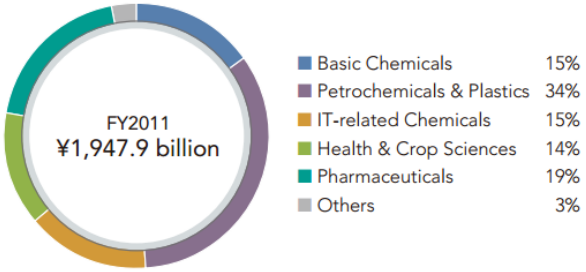



*Source: http://reports.shell.com/sustainability-report/2012/servicepages/downloads/files/entire_shell_sr12.pdf*

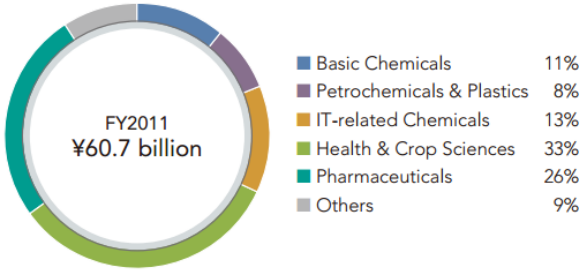
# Sumitomo

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## Net Sales

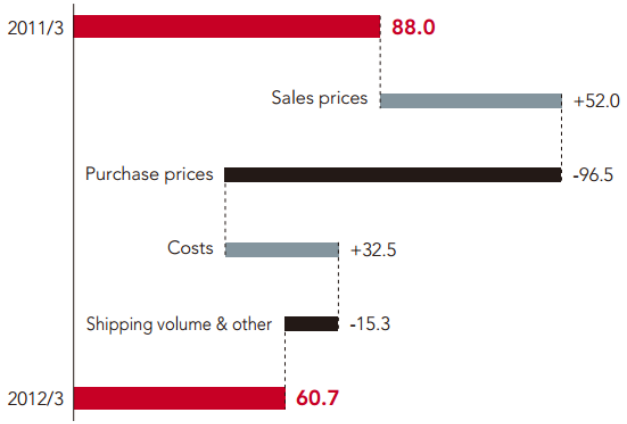



## Operating Income



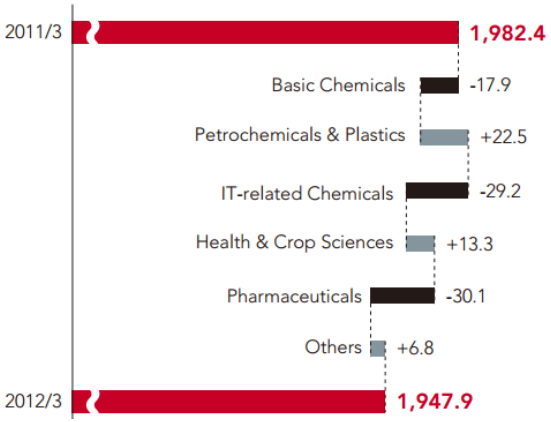

* Ratio of each segment's operating income to total operating income before eliminating income from intersegment transactions and incurring shared company-wide expenses.

## Factors for Change (Billions of yen)



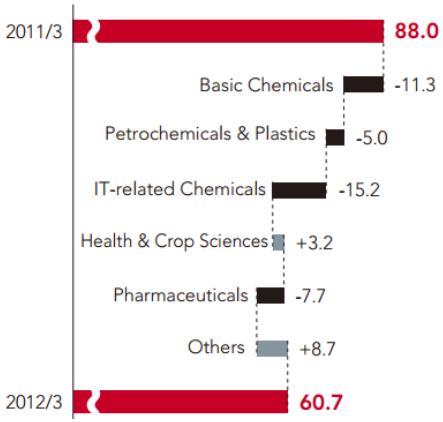

### Changes in Net Sales

#### By Segment (Billions of yen)

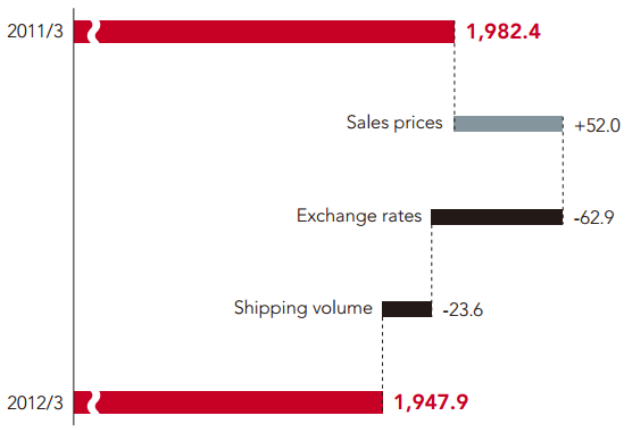



### Changes in Operating Income

#### By Segment (Billions of yen)




#### Factors for Change (Billions of yen)



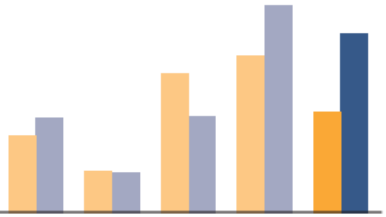

*Source: http://www.sumitomo-chem.co.jp/english/ir/library/annual_report/docs/ar2012_e.pdf*

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# Suncor

## FINANCIAL HIGHLIGHTS (1)(2)

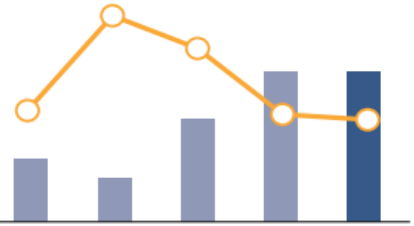
### Earnings
($ millions)



| | 2008 | 2009 | 2010 | 2011 | 2012 |
|---|---|---|---|---|---|
| Net earnings | 2 137 | 1 146 | 3 829 | 4 304 | **2 783** |
| Operating earnings(3) | 2 617 | 1 115 | 2 634 | 5 674 | **4 890** |

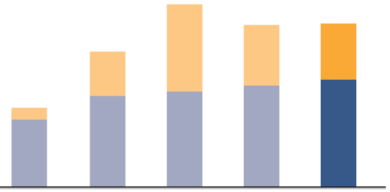
*2012 net earnings includes an after-tax impairment charge of $1.487 billion for the Voyageur upgrader project.*

### Net Debt and Cash Flow from Operations(3)
($ millions)



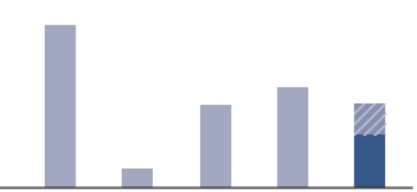
| | 2008 | 2009 | 2010 | 2011 | 2012 |
|---|---|---|---|---|---|
| Net debt (at year end) | 7 226 | 13 377 | 11 254 | 6 976 | **6 632** |
| Cash flow from operations(3) | 4 057 | 2 799 | 6 656 | 9 746 | **9 745** |

### Production
(mboe/d)



| | 2008 | 2009 | 2010 | 2011 | 2012 |
|---|---|---|---|---|---|
| Exploration and Production | 36.7 | 149.3 | 296.9 | 206.7 | **189.9** |
| Oil Sands | 228.0 | 306.7 | 318.2 | 339.3 | **359.2** |
| Total | 264.7 | 456.0 | 615.1 | 546.0 | **549.1** |

### Return on Capital Employed(3)
(%)



| 2008 | 2009 | 2010 | 2011 | 2012 |
|---|---|---|---|---|
| 22.5 | 2.6 | 11.4 | 13.8 | **7.3** |

*2012 return on capital employed was impacted by approximately 4% due to an after-tax impairment of $1.487 billion for the Voyageur upgrader project.*

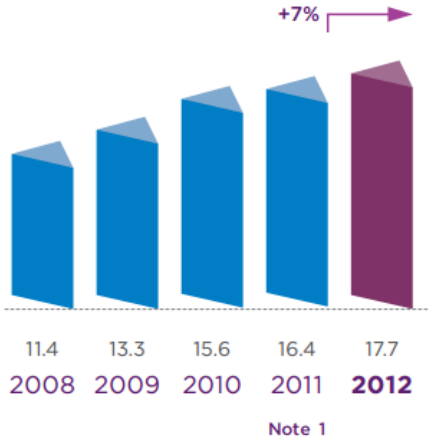
*Source: http://www.suncor.com/pdf/Suncor_Annual_Report_2012_en.pdf*

## Axiata

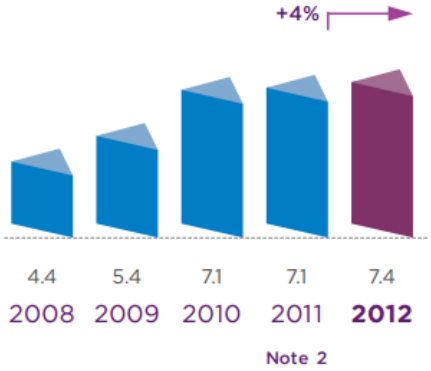
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# FIVE-YEAR GROUP FINANCIAL HIGHLIGHTS

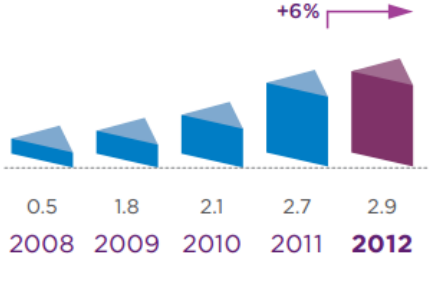
### OPERATING REVENUE
(RM Billion)



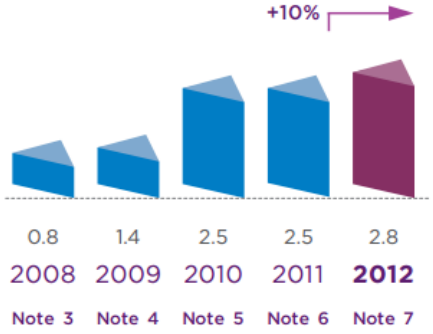

### EBITDA
(RM Billion)



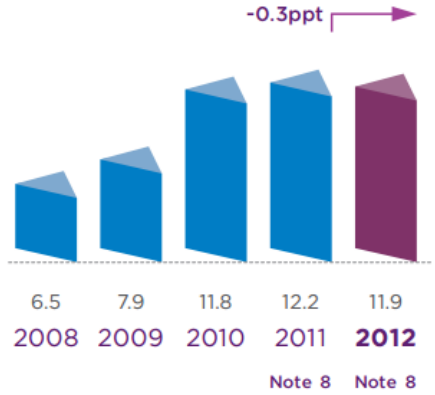

### PAT
(RM Billion)



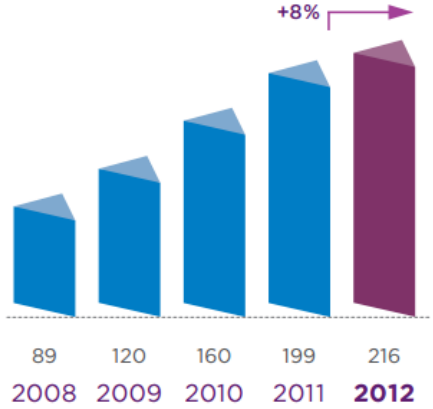

### Normalised PATAMI
(RM Billion)




### ROIC
(%)




### SUBSCRIBERS
(Million)




**Note 1** – Based on 2011 audited numbers. Based on restated numbers, 2011 revenue is RM16.3 billion. Please refer to Notes to the Financial Statements no. 47 for more details

**Note 2** – Based on 2011 audited numbers. Based on restated numbers, 2011 EBITDA is RM7.2 billion. Please refer to Notes to the Financial Statements no. 47 for more details

**Note 3** – 2008 normalised PATAMI excludes foreign exchange loss (+RM284.7 million)

**Note 4** – 2009 normalised PATAMI excludes XL one-off gains on finance lease arrangement (-RM132.5 million), accelerated depreciation/asset impairment (+RM235.6 million) and foreign exchange gains (-RM349.2 million)

**Note 5** – 2010 normalised PATAMI excludes gain on disposal/merger (-RM388.4 million), impairment/FRS adjustment (+RM1.2 billion), XL minority interest (-RM49.2 million) and foreign exchange gains (-RM54.9 million)

**Note 6** – 2011 normalised PATAMI excludes acquisition and provision (+RM107.7 million), XL severance payment (+RM46.8 million), Celcom network impairment (+RM105.1 million), Celcom tax incentive (-RM140.0 million) and foreign exchange loss (+RM73.2 million)

**Note 7** – 2012 normalised PATAMI excludes Celcom tax incentive (-RM110.0 million), Celcom penalty on Sukuk (+RM26.3 million), Celcom network impairment (+RM161.6 million), Dialog tax impact (-RM47.8 million), Hello asset impairment (+RM46.0 million), Robi SIM tax (+RM34.4 million) and foreign exchange loss (+RM161.3 million)

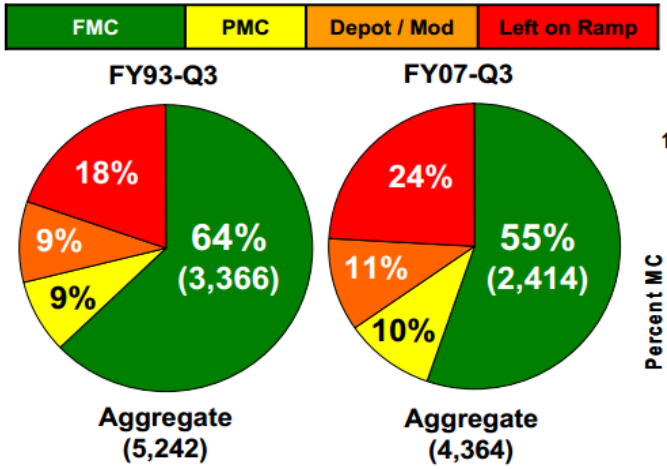
**Note 8** – Based on 2011 audited numbers. Based on restated numbers, ROIC for 2011 is 12.1% and for 2012 is 11.8%

*Source: http://axiata.listedcompany.com/misc/ar2012.pdf*

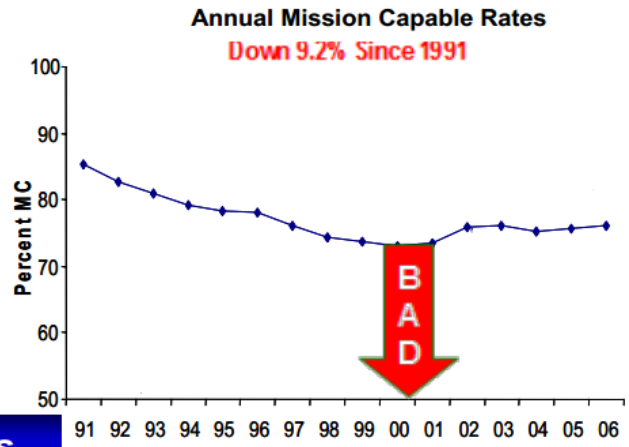
office@kpiinstitute.org
+61 3 9028 2223

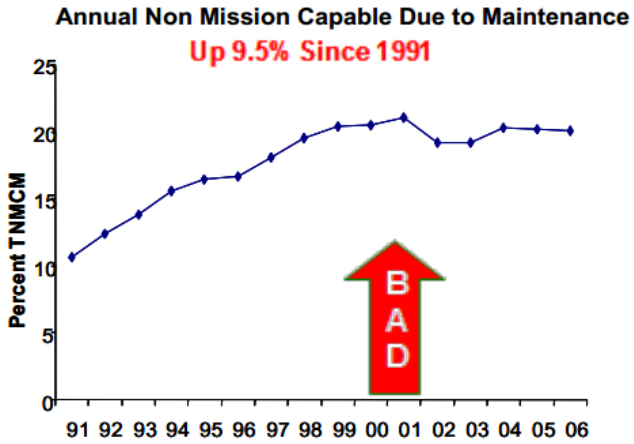
## United States Air Force

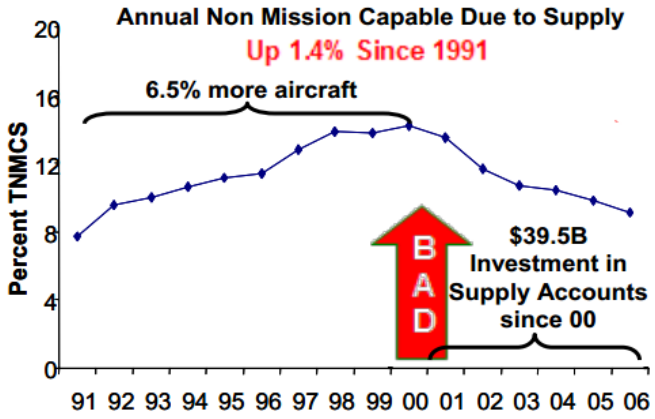
# Declining Aircraft Availability

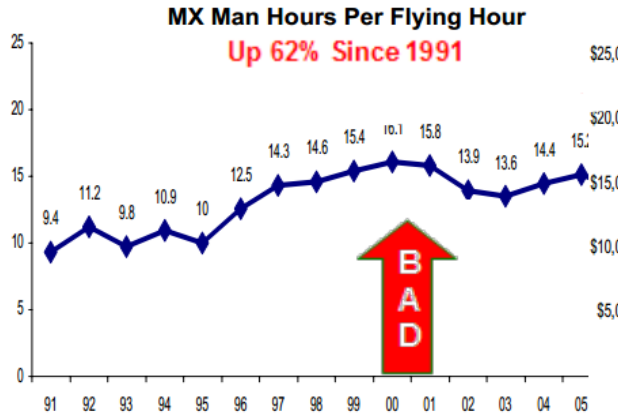


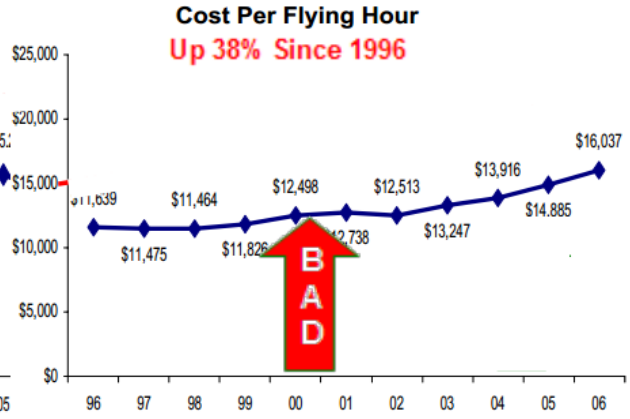

**FMC availability dropped 9 points**



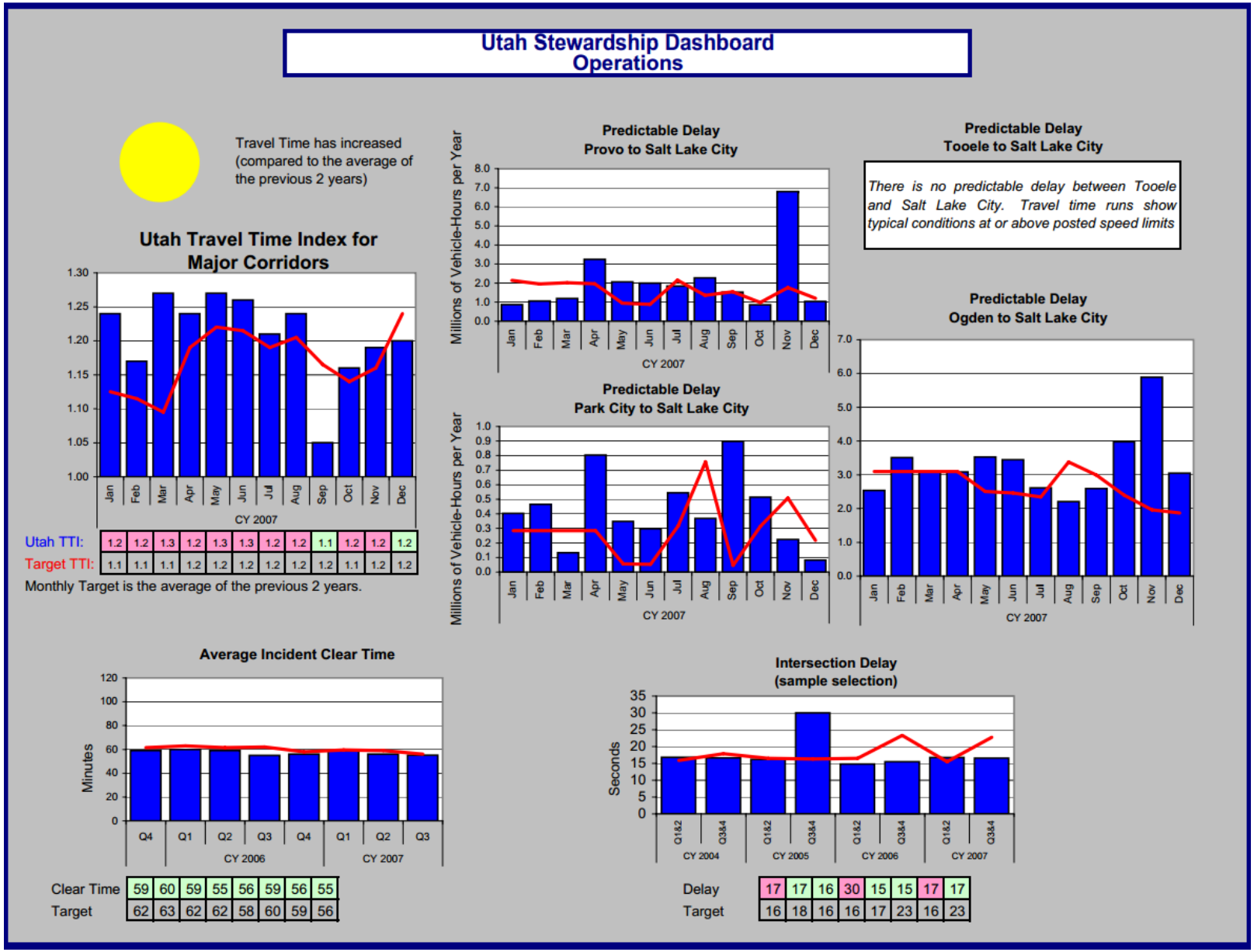




*Source: http://www.sae.org/events/dod/presentations/2007LtColJeffMeserve.pdf*

# Utah Department of Transportation

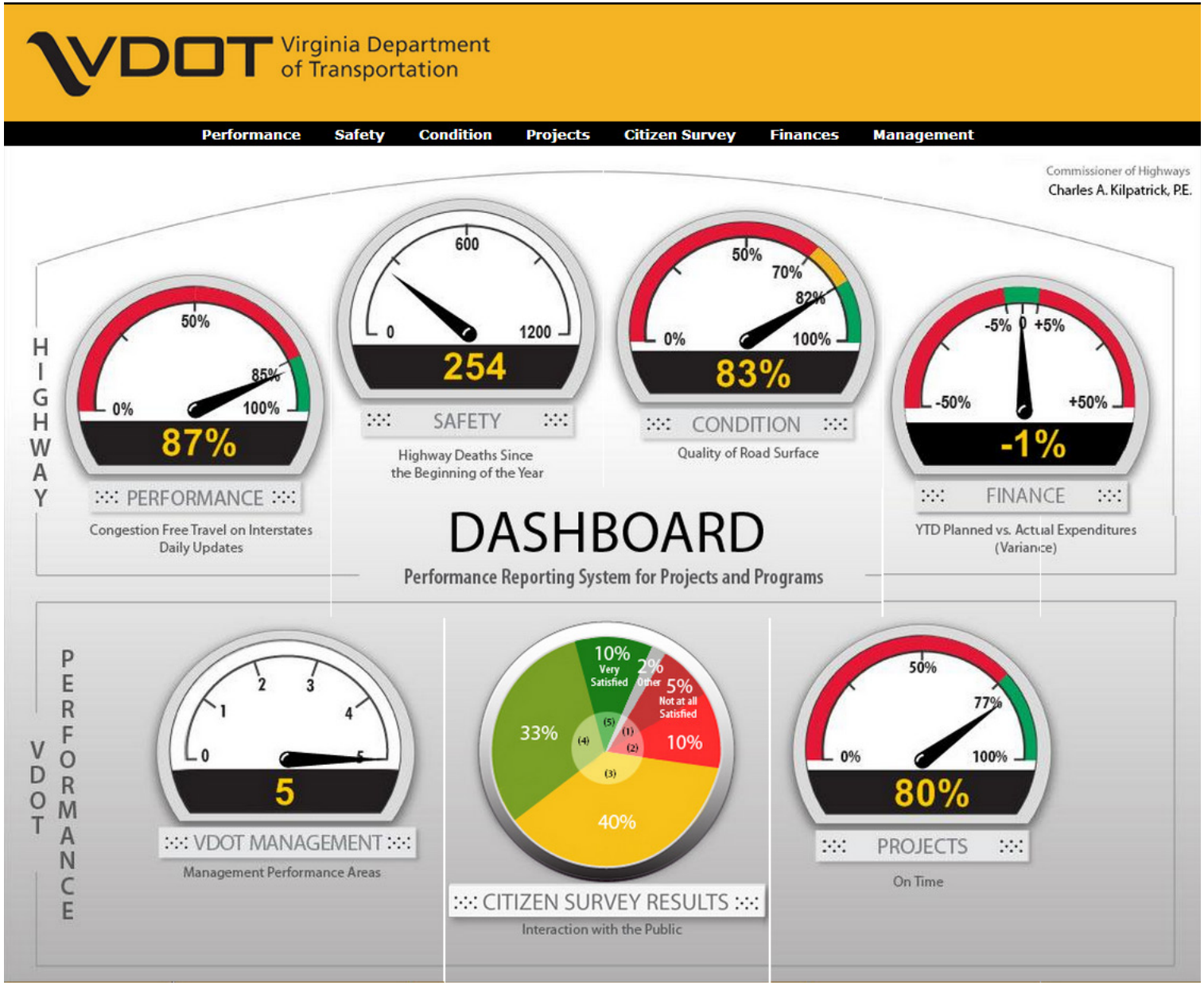
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*Source: http://www.udot.utah.gov/main/uconowner.gf?n=200703281529541*

# Virginia Department of Transportation

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*Source: http://dashboard.virginiadot.org/default.aspx*

# Washington Transportation Improvement Board

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## TIB At A Glance

### Financial Status

TIA Fund Balance
$39,125,376




SCPSA Fund Balance
$1,263,623

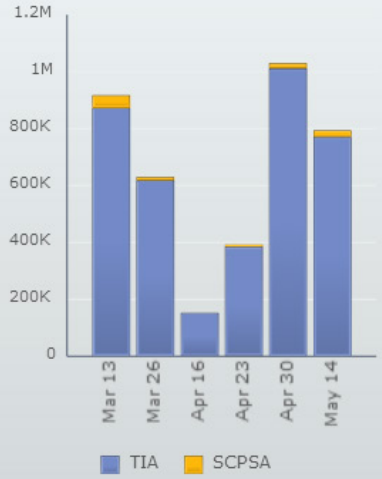



Project Payments (MTD)
$0.00

Gas Tax Revenue
Recent Activity




Accounts Payable
Recent Activity




### Project Status

Remaining TIB Commitment
$270,165,156

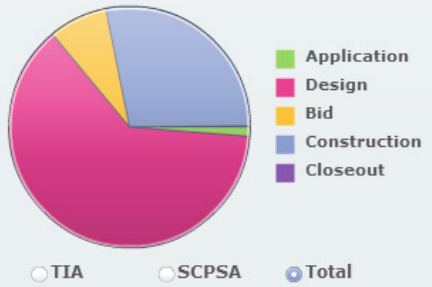
336 Active Projects

137 Completed Projects (FY)

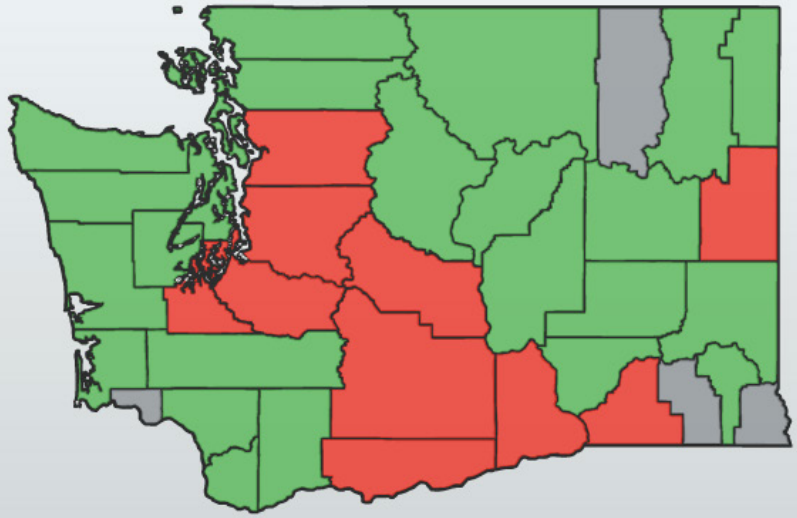
157 Under Construction

Change in TIB Funds (MTD)
-$88,400

Remaining Commitment by Phase




Current Inventory Status



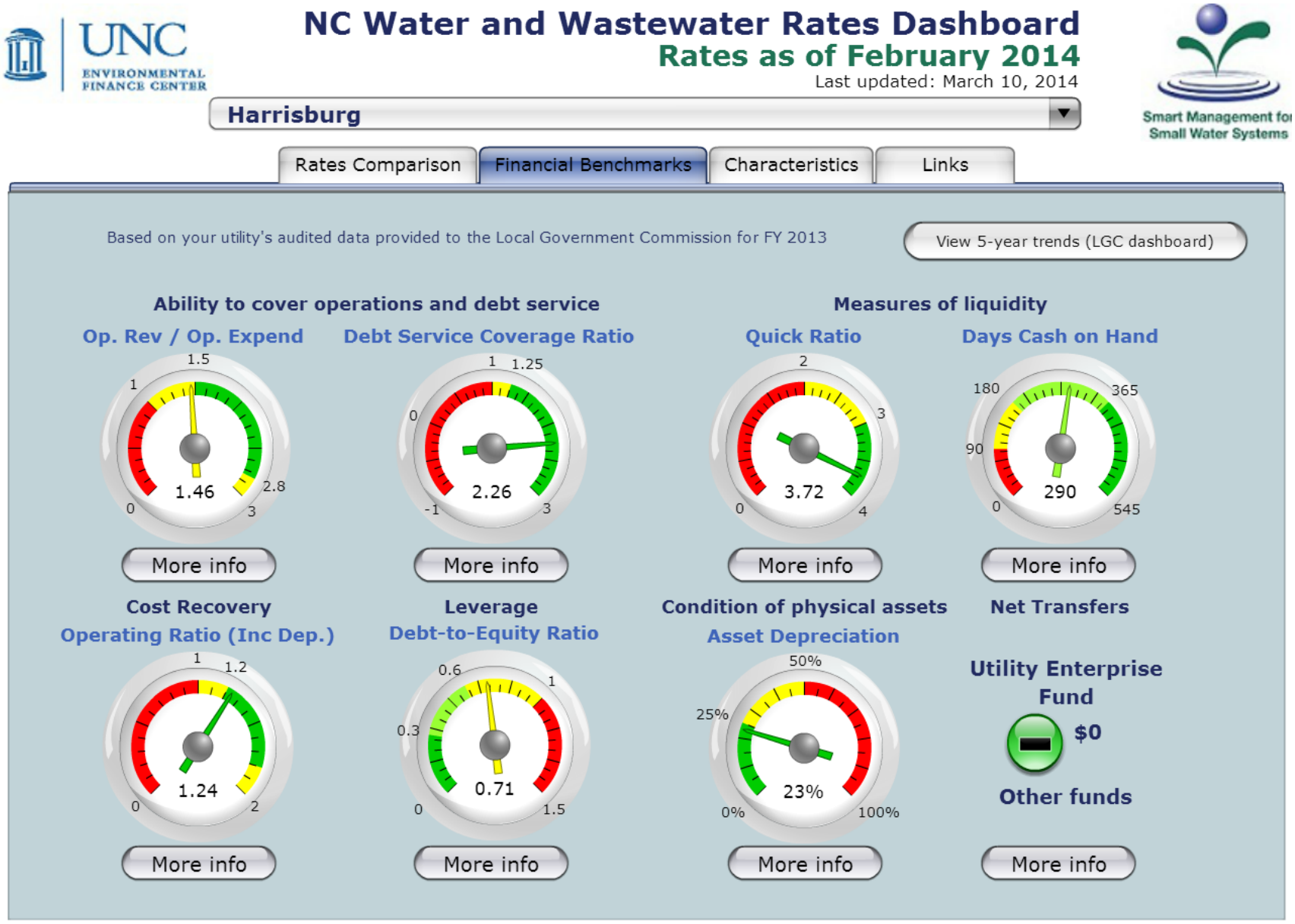
### Key Performance Indicators

ransaction Processing .:|:. TIB Commitment Level .:|:. Net Revenue .:|:. Construction Payments .:|:. Average Payment Cycle .:|:. Delayed

*Source: http://www.tib.wa.gov/TIBDashboard/*

# Environmental Finance Center

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*Source: http://www.efc.sog.unc.edu/reslib/item/north-carolina-water-and-wastewater-rates-dashboard#*





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Celebrating 12 Years of PERFORMANCE


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